IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Lalitha Vaidyanathan, Confirmation No. 6107

John Quinn, Ahmedulla Khaishgi and Cara Cherry-

Lisco

Serial No.: 10/672,136

Filed: September 26, 2003 Customer No.: 28863

Examiner: Fonya M. Long

Group Art Unit: 3689

Docket No.: 1018-001US03

Title: AUTOMATED ONLINE DISPUTE RESOLUTION

CERTIFICATE UNDER 37 CFR 1.81 hereby certify that this correspondence is being transmitted via the United States Patent and Trademark Office electronic filing system on September 22, 2009.

Name: Arrendle Brown

TRANSMITTAL OF FORMAL DRAWINGS

Commissioner for Patents Alexandria, VA 22313-1450

Dear Sir:

Submitted herewith are 12 sheets of Replacement Formal Drawings for completion of this application. Applicant requests that the Formal Drawings submitted herewith be entered prior to issuance of the Patent. Applicant has corrected certain typographical errors on Fig. 7.

Respectfully submitted,

Date: September 22, 2009

SHUMAKER & SIEFFERT, P.A. 1625 Radio Drive, Suite 300 Woodbury, Minnesota 55125

Telephone: 651.286.8341 Facsimile: 651.735.1102 Bv:

Name: Kent J. Sieffert Reg. No.: 41,312